PUBLIC POLICY DOCUMENT

A compilation of information/policy about the NERO National Membership and National Member and Character Databases.

Last Updated: April 02, 2011

Welcome.

We have made an effort to compile together those policies related to the National Online Database, Membership and the National Yearly Dues.

Any questions or proposed changes to this policy should be directed to the director of business and game policy, Shelly Hollen, at shelly.hollon AT gmail.com

RECENT NEWS

DATE: 3-15-2011 - NERO RULE BOOK 9TH EDITION CHARACTER REWRITE:

1. Each Character will be given 1 (one) Free Rewrite of Race and Class.
2. Thereafter, when you wish to change your character's race or class, you will need to pursue the appropriate formal magic spell in-game at your local chapter.
3. Please choose your characters skills carefully.

DATE: 1-30-2011 – NERO Releases its 9th edition, after 10 years, and it's the best RPG book ever published!

DATE 1-01-2011 – Effective for year 2011, NERO national has reorganized after its challenge, and is implementing annual national member dues. Nero National suspended its member dues for years 2009 to 2011 to reorganize and restructure.

ABOUT THE NERO LARP ONLINE DATABASES:

1. The online databases track NERO Members, Characters, experience, goblin points, and everything else related to your membership and character in NERO Live Adventures Games LLC.
2. The databases are an easy way to quickly update players after events, update memberships, and print character cards.

DATABASE ACCESS:

PLAYER/MEMBER: Every NERO Member and Every NERO Character is to be included in the National Online Member and Character Databases.

CHAPTER: Every NERO Chapter has access to the National Online Databases. If you are a chapter owner or an authorized admin, in order to gain access, please e-mail natdbguys(at)nerodb.com with your full name and chapter you staff and an ID will created for you.

LOGIN ID & PASSWORD:

1. There are NO general login's for a chapter - every admin and player must have their own ID and password.
2. Login's are to be kept private and are yours alone; no one else's.
3. Your ID and Password are never meant to be shared.
4. If you have lost or forgotten your login or password contact your home chapter's admin and they will resend the information via email to you.
5. You will be held accountable for any updates made using your ID.

MEMBER AND CHARACTER UPDATES:

1. All Nero chapters are responsible for performing member and character updates, including updating traveling players.
2. If you do not have a log in to the National Database and you are the admin delegated to updating the records for your chapter please email natdbguys(at)nerodb.com and we will provision a log-in ID / PWD and guide to the National Database.

EXPERIENCE TRACKING:

1. Since 1998, it has been mandatory for all Character experience to be tracked.
2. The National Member and Character Databases have full tracking functionality.
3. We expect NERO Chapters to maintain proper records to support their addition of experience or goblin points to a Character.

NERO LARP NATIONAL MEMBERSHIP:
1. All Members are responsible for submitting national yearly dues in order to attend NERO events and have access to the National Member and Character Database.
2. No event blankets, goblin blankets, goblin points or other updates will be done to your account until your national membership is brought up to date, though we will allow the printing of your card and attending of an event because we know eventually you will submit your annual fees.

ANNUAL NERO MEMBERSHIP FEES:
1. Nero National suspended its member dues for years 2009 to 2011 to reorganize and restructure.
2. Every Member - Owners and Staff included - is expected to submit a $15.00 per year fee to support the expenses incurred by national.
3. Organizational expenses may include but are not limited to;
    a. The National Online Databases
    b. Websites, Telephone, Internet Access
    c. Marketing Efforts (Internet, Magazines, Etc.)
    d. Administrative Costs
    e. Quarterly NERO LARP News Magazine/Publication
4. Your local chapter will update your information in the database;
    a. To have your information updated, simply submit the $15.00 fee to National and send a copy of the paypal receipt to your chapter admin.
5. If you do not renew your national membership before the expiration date, we will disable the ability for your characters to be "Updated" with event blankets, goblin blankets and goblin points – effectively freezing your progression until you submit your fees.

GENERAL

1. If you have purchased a NERO Membership and your account has not been updated, please contact our National Admin.
2. If you did not renew before the expiration date, and "Updates" has been turned off for your character(s), simply pay the appropriate dues and send the receipt to the National Admin, and your account will be reactivated immediately.
3. We will not delete your characters because we know our members become busy with life – new job, military deployment, new babies, new spouse, loss of job, etc., and we want you to come back and enjoy NERO LARP when you next have the opportunity.
4. If you are 'suspended' and 'updates are not permitted', and you attend an event, and you still do not pay, you have 60 days to submit the annual fees are your character will not be updated for that month.
5. For authorized admin's there is no charge to have a Staff ID made.
6. In January of 2012, if you allow your membership to lapse by not submitting your yearly dues, "updates" will be suspended and we will then charge a $5.00 reinstatement fee.

ERRORS WITH DATABASE, BLANKETS, GOBLIN POINTS ETC:

1. If you are having an issue with your member or character information in the DB and need it corrected, or if you are missing experience, event or goblin blankets, please contact your local chapter admin to make the corrections.
2. If you do not get a response from your home chapter within 7 days, you can send your request to natdbguys(at)nerodb(dot)com.
3. If a chapter admin cannot resolve an issue they will contact National for assistance.
4. The National Database team will correct all issues as quickly as they can and you will get an e-mail response when the issue has been corrected.
5. Please understand correcting some of the issues can take time so please don't wait till the last minute (night before or day/night of the event) to send in the request.
6. If you find it necessary to contact the national database developers, please provide the following information:
    a) Your Name
    b) Character Name - if your having an issue with your character sheet
    c) Who you sent the original request - if your chapter uses an online form please let me know otherwise please give me the name and e-mail you sent the request to.
    d) Issue - Please be specific
    e) Examples
    f) Build is incorrect - Please explain how you know this, ie the xp doesn't match.
    g) No Blankets - Please specify if you didn't get blankets from an event, please provided chapter event was at and the date.
    h) Can't login - please tell us if you get an error or what comes up on the screen.
    i) I can cheat and add extra slays by doing x, y, and z… - please fix this.

GOBLIN AWARDS:

1. We expect everyone to make sure the amount of goblin awards received are within the amounts as listed on the National Web Site or within the NERO Donations Handbook.
2. It is important that staff members of NERO Chapters award the correct amount of goblin points for volunteer effort and donations in order to keep the game system working correctly.
3. It is the responsibility of every member to insure that a staff member does not go 'rogue' and hand out more goblin points than is permitted by the game system.
4. Please do not allow any local or national chapter staff to cheat and award you goblin points you did not earn – report them to national immediately.
5. If there is no category for a reward you are giving out, please contact the Nero office immediately with the proposed amount (or amount awarded already) so we can figure out a good amount so it will be added to the master list.

BUILD CHEATING:

1. We can not tolerate character experience/build cheating of any kind.
2. Each year we catch less than a dozen build cheaters. We have caught build cheaters every year and we hope to eliminate the chance to build cheat in the future using the online databases.
3. The National Database is closely watched by the Director of the Online Databases - Bill Taylor - and his team.
4. If you take advantage of glitch or bug in the character database, you are cheating.
5. We expect everyone to insure their character cards are updated correctly, so if something is not right, you should ask a national admin to review your XP awards.
6. If someone cheats on your behalf, and you do not notify anyone, you become an accomplice to cheating and subject to the same disciplinary actions as the original cheater.

CHEATING PUNISHMENTS:

Minimum punishments for cheating include;
1. All of your Characters will loose 50% of their total build, after all corrections are made. The National Database team will find the original entry and manually calculate all the blankets up to the point the cheating was caught and then divide XP in half.
2. If an Admin, they are banned from having access to DB as an admin.
3. A minimum of 6 month suspension from NERO events.

END OF DOCUMENT